

Thank you for shopping with Stow and Style. We want you to be completely satisfied with your purchase. If you are not satisfied, please review our refund and return policies below.

1. Returns Eligibility

Timeframe: Returns must be initiated within seven days of receipt of the product.

Condition: Items must be unused, in their original packaging, and in the same condition as when received.

Non-returnable items: Please refer to website, www.stowandstyle.com to see a list of non-returnable items.

2. How to Initiate a Return

To start a return, please contact our Customer Service at [stowandstyle@gmail.com] with your order number and reason for the return.

Once approved, you will receive instructions on how to send the product back.

3. Return Shipping

Customers are responsible for paying the return shipping costs unless the return is due to our error (e.g., wrong or defective item).

We recommend using a trackable shipping service for returns. We are not responsible for lost packages during return shipping.

4. Refunds

Refunds will be processed once we receive and inspect the returned item.

If approved, the refund will be issued to your original payment method within seven days.

Please note that original shipping costs are non-refundable unless the return is due to our error.

5. Exchanges

We currently do not offer direct exchanges. If you wish to exchange an item, please return the original item for a refund and place a new order.

6. Damaged or Defective Items

If you receive a damaged or defective product, please contact us within seven days of receipt with photos of the damage.

We will arrange for a replacement or refund as appropriate.

7. Refund Exceptions

Items marked as "Final Sale" are not eligible for return or refund.

Contact Us

If you have any questions about our refund and return policy, please contact us at:

Email: [stowandstyle@gmail.com]

Phone: [0400033917]

Address: [3/5 Goddard Street, Rockingham, 6168]